

Premium Rated Services

Premium Rated Services are short Voice and SMS messages offered from companies which are legal service providers, fully licensed from OCECPR (**Office of the Commissioner of Electronic Communications and Postal Regulation**) and they have collaboration with Primetel.

Examples of such services are contests, televoting, astrology services etc.

For premium SMS services, the codes used are 4-digit (**from 1000 until 9999**), whereas for premium voice services, they are either 8-digit within the range **900XXXXX** or 5-digit numbers within the range **118XX**.

Premium Rated Services have additional charges from the minutes(voice) or SMS which are included in our mobile plans.

PREMIUM SMS SERVICES

Premium SMS services have an additional charge that are NOT included in any postpaid/prepaid plan of Primetel. Premium SMS service providers can be either telecommunications operators or 3rd party companies.

Chargeable Services when sending SMS

The subscriber sends a single SMS in a 4-digit code, to receive the desired information/service and is getting charged only for the SMS sent based on specific and published pricelist. Any reply SMS from the 4-digit code are not charged.

Chargeable Services when receiving SMS

Firstly, the subscriber sends a single SMS in a 4-digit code, to receive the desired information/service either free of charge (in case this message is related with application/subscription of service), or with a charge of normal SMS message. Then, the subscriber receives chargeable SMS messages, from the respective 4-digit code where he registered to, and the Premium SMS service provider of this 4-digit code is fully responsible for the content and the number of times for sending these messages.

After receiving the chargeable SMS, the subscriber has access in the information/service he has selected.

At Primetel, we would like to draw the attention to our subscribers to emphasize in the terms/conditions along with the reply SMS they receive from each Premium SMS service provider before and after their registration to any subscription service.

Activation procedure in Premium SMS Subscription Service

In order to register to the service, the subscriber must send a simple text message in the 4-digit code with specific content defined by the Premium SMS Service Provider.

Based on local regulator order “Protection of Electronic Communication Consumers of 2018”, the subscription in a Premium SMS service is achieved only after the actual subscriber sends a confirmation SMS to the Premium SMS Service Provider (Approval/Acceptance Message).

Then, the subscriber will receive a reply SMS from the 4-digit code in his mobile phone, which will inform him about the registration in the subscription service. In case where a subscriber needs any assistance with respect to the activation procedure, he can contact either the Premium SMS Service Provider, or Primetel Call Centre number (133).

Deactivation procedure from Premium SMS Subscription Service

In order to deactivate from the service, the subscriber must send a simple text message in the 4-digit code with specific content defined by the Premium SMS Service Provider.

Then, the subscriber will receive a reply SMS from the 4-digit code in his mobile phone, which will inform him about the deactivation from the subscription service. In case where a subscriber needs any assistance with respect to the deactivation procedure, he can contact either the Premium SMS Service Provider, or Primetel Call Centre number (133).

When the subscriber requests either for termination of his Mobile Plan with Primetel, or to change the Mobile Plan ownership, or to port out his number to another local mobile provider, then upon completion of the request, all Premium SMS subscription services will be deleted for that mobile number. In case where a subscriber needs any assistance, he can contact either the Premium SMS Service Provider, or Primetel Call Centre number (133).

For more details regarding the eligible Premium SMS Services 4-digit short codes for Primetel subscribers click [here](#).